

EXCELLENCE IN COACHING



RX ENHANCEMENTS YOU'LL WANT TO SEE

by Charles Owen

Recording available at <http://www.paladinpointofsale.com/webinars>

Technical Level:

Easy

Intermediate

Advanced

EXCELLENCE IN COACHING:

PALADIN POS PHARMACY ENHANCEMENTS



Signatures Beyond the Counter



- Effortlessly extends the reach of your signature capture pad beyond the checkout stand
- Pass through the drive-up window for signature
- Use for handicap access
- Customers can see their invoice and what they are signing for during the checkout process
- HIPAA, consult and other messages will appear on the device

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Pole Display Option



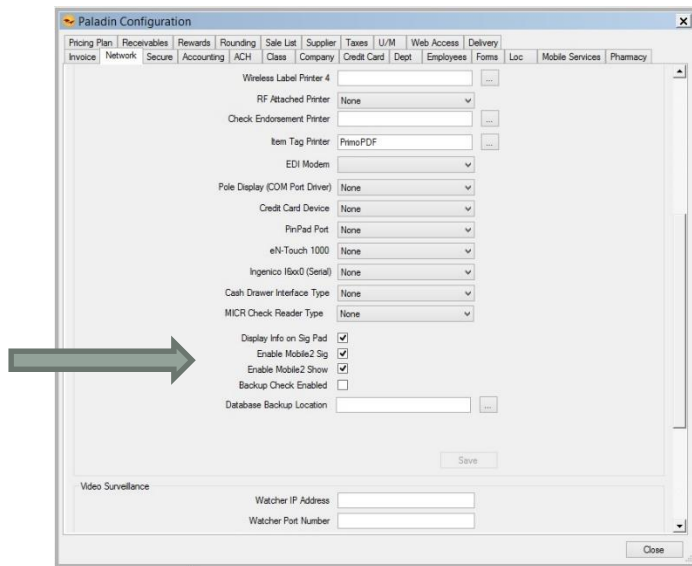
- Acts as a mobile Pole Display or affix it to a stand on the counter
- Pass through the drive-up window and customers can see what's scanning on the POS
- Customers can see their entire invoice as items are being scanned

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Mobile² Sig & Show Setup



Requirements:

- Wifi and/or G4 Tablet (any brand)
- Paladin Customer Support Activation (need advance notice/appt.)
- File->Setup->Network “Enable Mobile²Sig”
- Option to enable “Mobile²Show”

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Mobile²Deliver



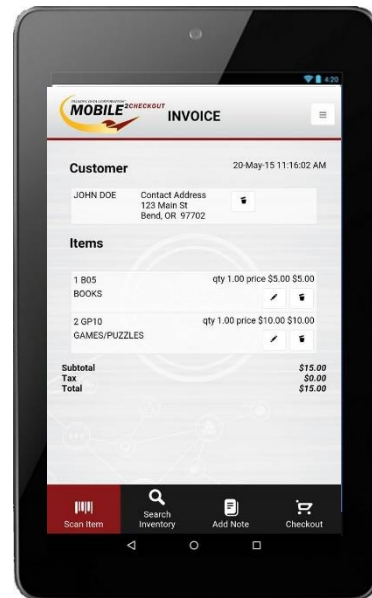
- Maintains a delivery scheduler with status updates
- Optionally sends Emails notifications to customers
- Accept signatures at the delivery site
- Edit the delivery quantities on-site
- Attach pictures (requires camera-enabled tablet)
- Attach notes
- All information is available back in the office on your Paladin Point of Sale in real-time

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Sneak Peak-Future Product Mobile²Checkout



- Checkout customers from anywhere
- Great for parking lot sales
- Use onsite to charge for supplies and/or services
- Search customers and products
- Honor in-store discounts
- Take credit cards, apply to account or store the invoice for processing at a later date

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Prescription Pick-up Name Validation



- This function is provided with Pharmacy System Integration
- Confirms that the patient is picking up medications for multiple people
- Cashiers less likely to send the patient home with the wrong drug or charge prescriptions to the wrong account
- Activate in Setup/Pharmacy tab

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AR Choice for Integrated RX Systems

The screenshot shows the 'Paladin Configuration' window with the 'Pharmacy' tab selected. The 'Pharmacy Web Service Integration' section is highlighted by a green arrow. The settings in this section are:

- Enable Pharmacy Features:
- Enable Pharmacy COM:
- Pharmacy COM Address:
- Pharmacy COM Timeout (ms):
- Enable Customer Available Credit:
- Enable Send Full Invoice:
- Enable Pharmacy COM Logging:

- This function is offered with Pharmacy System Integration where supported by the Pharmacy System
- Option for processing all Accounts Receivables through the Pharmacy System
- Maintains and checks available balance on RX System, at POS
- Product returns and ROA's are sent to and handled entirely by, the Pharmacy System
- Activate in Setup/Pharmacy tab

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NPLEx Integration

The screenshot shows a software popup window titled "NPLEx Customer Info Required" with a red header bar. The window contains a form with the following fields and controls:

- * ID:
- * ID Type:
- Issuing Agency:
- Expiration Date:
- * Birth Date: (with a calendar icon)
- * First Name:
- * Last Name:
- * Address:
- City:
- State:
- * Zip Code:

Buttons include "Clear", "Next >>", and a progress bar at the bottom with "STEP 1" (highlighted), "STEP 2", and "COMPLETE".

- Integration with the National Precursor Log Exchange (NPLEx)
- Popup box requires patient ID & information
- Single scan of driver's license will auto-populate (requires new 2-D scanner)
- Instant alerts for Stop-Meth offenders

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Controlled Substance Dispense Tracking

Controlled Substance [Cancel] [X]

Additional Information Required for Controlled Substance

 * ID:

* ID Type:

Name:

Phone #:

Address:

State:

Next >>

STEP 1 STEP 2 STEP 3 STEP 4 COMPLETE

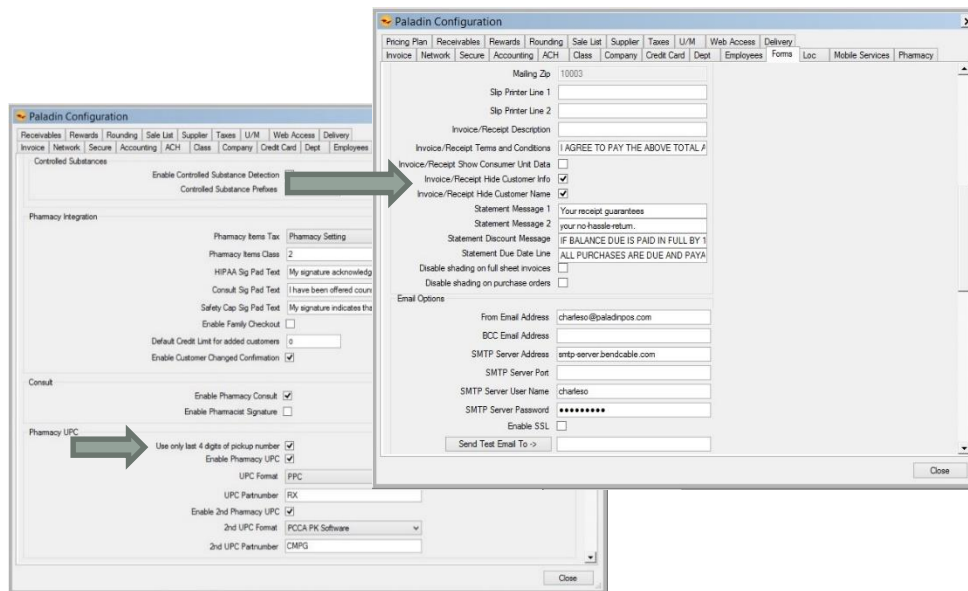
- This function is provided with Pharmacy System Integration
- Identify controlled substances with a beginning “letter(s)” denoted in the RX #
- Popup box requires ID, signature and other contact information
- Print controlled substance audit reports
- *In-Development:* Single scan of driver’s license (requires new 2-D scanner)

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Obfuscate the Patient Name & RX Number



- Hide sensitive PHI (Protected Health Information) from receipts and invoices
- Ability to turn on/off the patients name and address under:
File->Setup->Forms tab
- Ability to truncate the prescription number to last four characters under:
File->Setup->Pharmacy tab

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Hide Subcomponents using the Kit Feature

Taxes U/M
Invoice Network Secure Accounting ACH Class Company Credit Card Dept Employees Forms Loc Pharmacy F

Enable Type-2 UPC
Barcode Format Variable Weight (6 part, 4 f) v

Manager Approval Required
 Discounting Requires Manager Approval
 Returns Require Manager Approval
Require Manager Approval for Returns Over \$ 0

Invoice
 Require Signature for Returns
 Enable Kit Functionality
Kit Class Number 121212
 Enable Hiding Kit Components
 Enable Inventory On Hold
 Display Invoicing Pop-Up Message for Items with Quantity Discounts
Open Cash Drawer For Selected Payment Types
 Cash
 Charge
 Credit Card
 Check

- Hide specific compounding additives for OTC items
- Requires simple activation in setup under: File->Setup->Company tab
- Products with a \$0.00 amount in kit, with “Hide Items” checked, will not be displayed on the receipt, but will be decremented from inventory

Name	Memo
INJKIT	<input type="checkbox"/> Hide Items with Price of \$0.00

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SIG-IS Auto Download

The screenshot shows the 'Paladin Configuration' window with the 'Pharmacy' tab selected. The 'SIGIS' section is highlighted with a green arrow. The fields in the SIGIS section are:

- SIGIS SFTP Site: ftp://ftp.hamacher.com
- SIGIS Username: [Empty]
- SIGIS Password: [Empty]
- SIGIS Private Key: [Upload] [Remove]

- SIG-IS IIAS database is downloaded and maintained automatically in Paladin
- This fulfills the SIG-IS requirement that members download the eligible items list monthly or risk being cancelled
- Requires a one time setup by the pharmacy in order to add the SIG-IS credentials to Paladin
- Found under:
File->Setup->SIGIS Pharmacy tab

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Custom Receipt or Check-Out Messages

The screenshot shows the 'Paladin Configuration' window with the following settings:

- Special Orders:**
 - Enable Special Orders
 - Use Existing Inventory Departments for Special Order Items
 - Disable Special Order Notes to Purchase Orders
 - Allow Special Orders to Create Customers
- Signature Required:**
 - Enable Signature Required
 - Signature Required Class Number: 2
 - Signature Pad Line 1: THIS IS PROOF OF PICKUP
 - Signature Pad Line 2: (empty)
 - Signature Pad Line 3: (empty)
 - Signature Pad Line 4: (empty)
 - Signature Pad Line 5: (empty)
- Receipt Text:**
 - Enable Receipt Text
 - Receipt Text Class Number: 2
 - Receipt Line 1: You have read and understand the
 - Receipt Line 2: HIPAA requirements
 - Receipt Line 3: (empty)
 - Receipt Line 4: (empty)
- Inventory Options:**
 - Forecast Demand Active Weeks Threshold %: 15
 - Default Stock Days: 5

Green arrows point to the 'Signature Required' and 'Receipt Text' sections.

- Messages can appear on the signature capture device
- Messages can also appear on the receipt at check-out
- Enable for all patients for a selected class of items

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